

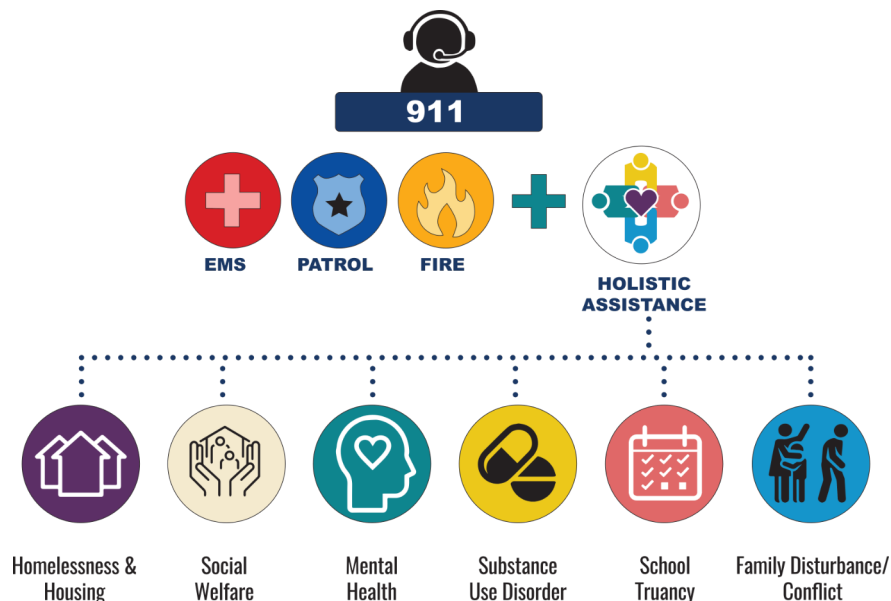


Crisis Response

Teams of health-based first responders will be dispatched to 9-1-1 calls involving non-violent medical, behavioral health, and social welfare concerns.

Services

Responding to people in crisis will be complementary to law enforcement. HART will improve public safety by sending the most appropriate responder to nonviolent calls.



Dispatch

The Harris County Sheriff's Office emergency call center will dispatch calls directly to these teams for appropriate incidents. HART will not be dispatched if there is a safety risk. If needed law enforcement, fire, and EMS will act as backup.

Management

Harris County Public Health will manage and coordinate the program but will contract with organizations to provide the crisis response services. The selected community service provider will co-design, staff, train, and supervise the HART program.

Visibility

When out in the community, vehicles for the HART responders will display unique signage so they are recognizable and discernible from public safety vehicles.